## Ophthalmology NJ, LLC

## NONDISCRIMINATION POLICY

Ophthalmology NJ, LLC complies with all applicable federal civil rights laws, including Section 1557 of the Affordable Care Act (Section 1557) does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)).

In compliance with Section 1557 and other federal civil rights laws, we provide individuals the following in a timely manner and free of charge:

- Language assistance services. Ophthalmology NJ, LLC will provide language assistance services for individuals with limited English proficiency (including individuals' companions with limited English proficiency) to ensure meaningful access to our programs, activities, services, and other benefits. Language assistance services may include:
  - o Electronic and written translated documents
  - Qualified interpreters
  - o Qualified bilingual/multilingual staff
- Appropriate auxiliary aids and services. Ophthalmology NJ, LLC will provide appropriate auxiliary aids and services for individuals with disabilities (including individuals' companions with disabilities) to ensure effective communication. Appropriate auxiliary aids and services may include:
  - o Qualified interpreters, including American Sign Language interpreters
  - Video remote interpreting
  - o Information in alternate formats (including but not limited to large print, recorded audio, and accessible electronic formats)
- Reasonable modifications. Ophthalmology NJ, LLC will provide reasonable
  modifications for qualified individuals with disabilities, when necessary to ensure
  accessibility and equal opportunity to participate in our programs, activities, services, or
  other benefits.

To access our language assistance services, auxiliary aids and services, and for assistance in getting a reasonable modification, please inform the receptionist of Ophthalmology NJ, LLC that you will need these services.

For additional assistance, you may also contact Vanessa Valladares, COA, OSC, Practice Administrator/ Privacy Officer (Civil Rights Coordinator) for Eye Institute of Essex, a division of Ophthalmology NJ, LLC.

If you believe Ophthalmology NJ, LLC has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, sex, age, or disability, you can:

1. File a grievance with Ophthalmology NJ, LLC –

Practice Administrator/ Civil Rights Coordinator for Eye Institute of Essex

Vanessa Valladares, COA, OSC

Compliance Officer for Ophthalmology, NJ LLC

Colleen Maturan, MD

2. File a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Electronically: <a href="https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf">https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf</a>

Via mail: U.S. Department of Health & Human Services

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